

FUMCESL 12-03-09

TALKING TO THE APARTMENT MANAGER

JOY: Can you please send a maintenance man to my apartment?

MANAGER: Sure, what's the problem?

JOY: I have an electrical outlet that sparks.

MANAGER: How long has it been sparking?

JOY: It has always sparked?

MANAGER: Well, that sounds pretty bad. Why didn't you tell us about it before?

JOY: I work during the day. I mentioned it to the night manager several times.

MANAGER: Well he didn't say anything to me about it.

JOY: When do you think you'll be able to have someone take a look at the plug?

MANAGER: I don't know. My maintenance man doesn't deal with electrical problems. I'll have to call an electrician. I don't know how long that will take. I'll let you know when I hear from him. I'll try to get someone there by tomorrow morning.

JOY: I hope it isn't too early. My husband sleeps late. He studies until 3 or 4 AM, then sleeps a few hours before his classes start.

MANAGER: I'll try to get an afternoon appointment, if possible.

JOY: We also have a toilet that stops up a lot.

MANAGER: My maintenance man can fix that. I'll write up a work order for the toilet. What's your apartment number?

JOY: It's unit 2442. How soon will the maintenance man come.

MANAGER: He'll get to it as soon as he can. He'll probably be up there within an hour.

JOY: Thanks for your help.

Questions

What problems is Joy having with her apartment?

Why didn't she tell the manager earlier?

Why doesn't Joy want an electrician to come early in the morning?

Why will Joy have to wait to get the electric plug fixed?

When will the maintenance man come to fix the toilet?

LEAVING CLOTHES AT THE LAUNDRY

Lin: I need to have these clothes cleaned.

Clerk: Is this all dry cleaning or is some of it laundry?

Lin: The slacks are laundered and the white shirts as well. But the dress and sweater should be dry cleaned.

Clerk: It looks like this sweater has a stain.

Lin: Yes, it's coffee. Can you get that out?

Clerk: We'll try. No guarantees. Do you want starch in these shirts?

Lin: Yes.

Clerk: How much?

Lin: Just a little.

Clerk: So you want light starch?

Lin: Yes, I guess so?

Clerk: Hangers or folded?

Lin: On hangers, please.

Clerk: I see this shirt is missing a button.

Lin: Oh, I didn't notice that. Can you sew a new one on?

Clerk: I can, but there'll be a charge.

Lin: That's OK.

Clerk: And it might not be an exact match. But we'll get as close as we can. I think we can make it look right.

Lin: OK, thanks. May I have a receipt?

Clerk: Sure. These will be ready on Friday after 5.

Questions

Are all the clothes going to be laundered?

What's wrong with the sweater?

What's wrong with the shirt?

When can she pick up her clothes?

Phrases: Read the phrases below and tell what the context is for each phrase. In other words, who would be most likely to say these things. Describe the situation.

I need to change the billing address.

Can you touch up the gray?

The water is rust colored.

Does this come with four wheel drive?

This letter has no zip code.

Is there an intermission?

I'm sorry, these tickets are non-refundable.

The concession stand is under the stands.

Will you please hold my mail?

May I see the wine list?

Would you like a rain check?

Do you carry diet root beer?

I can't put pressure on my foot.

Do you have this in a smaller size?

We are now boarding passengers in rows 24 through 58.

Is this your best interest rate?

Don't talk with your mouth full!

Make yourself at home.

Are you out of your mind?

It's the best we can do under the circumstances.