

**Choose the correct vocabulary word:**

1. They hoped to find *living/lodging* close to the convention center.
2. The hotel turned out to be a luxury *recourse/resort*.
3. One *possibility/risk* is to stay with my niece who lives near the city.
4. They took a *chance/possibility* that they could find a hotel at the last minute.
5. What *recourse/resort* will we have if all the hotels are full?
6. Since the couples traveling together were *related/relapsed*, I suggested a two bedroom *set/suite*.
7. Is it *practical/probable* to stay in a hotel ten miles from downtown?
8. Finding a hotel room in New York on short notice is *helpless/hopeless*.
9. The restaurant at the hotel *rated/judged* four stars.
10. He *reserved/preserved* a room with a king sized bed.

**SAMPLE CONVERSATION:** (Assign parts and read through once, then go back through to answer questions)

The Wards have just arrived in town for a friend's wedding. They are looking for a place to stay.

**Desk Clerk: May I help you?**

Mr. Ward: Do you have any rooms available for tonight?

**DC: How many people?**

W: Five

**DC:What type of room do you need?**

W:A double with two queens would be best. And I'll need a rollaway for my mother in law.

**DC:How long will you be staying with us?**

W:Just tonight.

**DC:I have someone checking out in an hour. Can you wait til the room is ready?**

W:Yes, no problem. Is this room non-smoking?

**DC:No, I'm sorry I don't have any non-smoking rooms left.**

W:Do you have any suites?

**DC:I actually have a businessman's special suite with two queens and a sofa bed in the living room. It's a bit more expensive, but it comes with a refrigerator and cooktop.**

W:That sounds good. We'd like a quiet room at the back if one is available.

**DC:Unfortunately, that's not possible. This room is right off the lobby, but all our rooms are soundproofed. I don't think noise will be a problem.**

W:What is the rate for that suite?

**DC:It's \$220 per night. Are you a premier club member or do you have AAA or AARP membership?**

W:Yes, I have AAA.

**DC:Oh well then, I can give you a \$15.00 discount. That would make it \$205 plus tax.**

W:That's fine. Can someone help us with the luggage? I like to travel light, but my wife brought three suitcases just for an overnight stay.

**DC:We don't have a bellhop, but there are luggage carts available in the hallway there.**

W:Is breakfast free?

**DC:Yes, we have a continental breakfast served from 6 to 10 AM.**

W:Is there an ice machine close?

**DC:Right down the hall on your left.**

W:I need to send a fax. Do you have a business center?

**DC:On the third floor. Use this password to get in to our network. And we have wireless in all the rooms.**

W:When is checkout?

**DC:You'll need to be out by noon.**

W:Is it possible to get a late checkout. Our flight doesn't leave til 4.

**DC:** I'm sorry, but we're booked tomorrow and the maid will need to clean the room. However, you can store your luggage here at the desk. There is a nice mall near here. You could drop your luggage here, then head to the mall. Then, you can pick up your luggage on the way to the airport.

W: What credit cards do you accept?

**DC:** All the standard cards. Just fill out and sign this form. Here are your key cards. Your room is number 105. Just go across the lobby and down the short hall that leads to the pool. Your room will be on the right.

W: Thank you. Do you have a laundry room.

**DC:** Yes, it's the door next to the workout facilities.

W: Can I get some quarters for the machines?

**DC:** I don't have any quarters at the desk. There is a dollar bill changer in the laundry room, though.

### **Discussion: (work in pairs if the group is large)**

1-When and where was the last time you stayed in a hotel?

2-Where have you traveled?

3-What is the most luxurious hotel you have ever stayed in?

4-Tell about the poorest hotel you have ever stayed in.

5-Would you consider staying in a hostel even if it meant sharing a room with strangers or sharing a bath?

6-Where are hotels the most expensive? the cheapest?

7-What amenities do you look for in a hotel.

8-Do you prefer motels or hotels?

9-Do you think all hotels should allow pets? Why or why not?

10-Do you book a hotel well in advance or wait til the last minute?

11-Do you usually book online?

12-Where will you stay on your next overnight vacation?

13-Would you be afraid to stay in a hotel all by yourself?

14-Would you ever keep a pet in the hotel room with you?

15-What do you worry about most when you stay in a hotel room?

16-Do you ever use the business center in a hotel?